

## Auto-Attendant Launched August 9, 2021

Auto-Attendant allows our residents to locate people in the organization by selecting which department they are calling for. In order to serve the residents in a more efficient way, we now transfer all phone payment receipts to Xpress Bill Pay. When calling to make a payment, please press one and you will be directed to their fast and secure Interactive Voice Response system! You may also call them directly at 800-720-6847 to speak to a live operator.

For your convenience, we have added the options below!

Option one – Make a payment

Option two – Ask a question about your bill

Option three – Reach the Community Development Department (Building Permits, Planning & Zoning, etc.)

Option four – Municipal Court

Option five – Finance

Option six – Public Works, including water emergency

Option seven – Dispatch Center to report a non-emergent police related event, code or animal control issue. You can contact Weld County Communications directly at 1-800-436-9276

Option eight – Receptionist

### Mayor

#### **& Board of Trustees**

**Mayor Michael Mahoney**

**720-421-7446**

**mmahoney@lochbuie.org**

**Mayor Pro-Tem David Ott**

**303-656-6636**

**dott@lochbuie.org**

**Trustee Jacklyn White**

**303-330-2323**

**jwhite@lochbuie.org**

**Trustee Jamie Jeffery**

**jjeffery@lochbuie.org**

**Trustee May Wescott**

**mwescott@lochbuie.org**

**720-523-3132**

**Trustee James Kuemmerle**

**jkuemmerle@lochbuie.org**

**412-612-0497**

**Trustee Dawn Coen**

**dcoen@lochbuie.org**

**720-909-3151**

**Town Hall Phone: 303-655-9308**

**Monday—Thursday**

**7 am—6 pm**

**Police Department: 303-659-1395**

**Monday—Friday**

**8 am—5 pm**

**After hours Public Works:**

**303-990-5327**

**www.lochbuie.org**

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## **Subscribe NOW!!**

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<https://www.lochbuie.org/newsletter/subscriptions>



The Town also posts information on the Town of Lochbuie Facebook page.

## **\*Med Take Back Kiosk\***

The Lochbuie Police Department is happy to announce that a Med Take Back Kiosk was set up in the Police Department lobby where citizens can safely dispose of unused prescription medications. The kiosk is accessible when the lobby is open Monday through Friday 8am-5pm.



Please visit the Town of Lochbuie Police Department Webpage [www.lochbuie.org/police](http://www.lochbuie.org/police) for a list of Accepted and Non-Accepted items, and a video of how to use the Kiosk.

# REMINDERS:

- ◆ Waste Management is on a one day delay for the Labor Day Holiday, pick-up will be on 9/7/2021
- ◆ Delinquent payments are due by 9/7/21 to avoid shut off on 9/8/21

## NOW! YOU CAN PAY YOUR BILLS 24/7 WITH OUR INTERACTIVE VOICE RESPONSE (IVR) SYSTEM

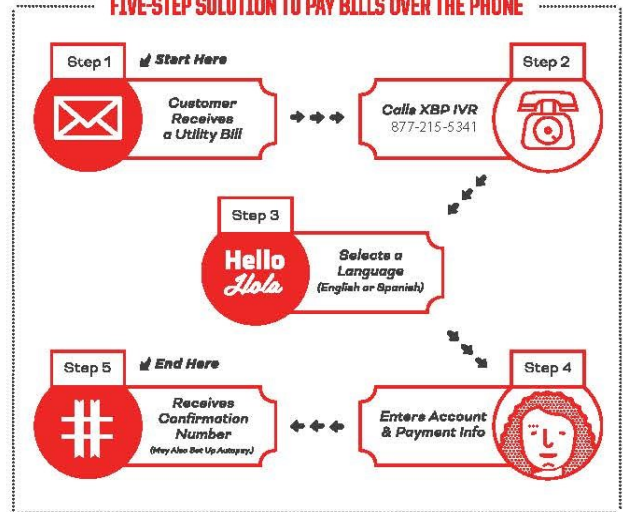
If you do not have an online account or access to a computer, this is the payment solution for you, available 24/7! Simply call toll-free 877-215-5341. Additionally, you may call the payment center (800-720-6847) and make payments over the phone with a live operator, if you'd prefer. If you have questions about IVR, call Xpress Bill Pay at 800-766-2350. Xpress Bill Pay is the online payment portal for the Town of Lochbuie.

**xpress**  
BILL PAY



www.xpressbillpay.com

### FIVE-STEP SOLUTION TO PAY BILLS OVER THE PHONE



# September

SUN	MON	TUE	WED	THU	FRI	SAT
🔹 EVEN	🔹 ODD	🔹 EVEN	🔹 ODD	🔹 EVEN	NO WATER DAY	🔹 ODD
			1	2	3	4
5	Town Hall Closed for Holiday	7 🗑️ Recycle	8 💧 WATER SHUT OFF	9	10	11
12	13	14	15 Utility Bills Due	16	17	PUBLIC SAFETY DAY 11-2 PM COMMUNITY AP- PRECIATION DAY 4- 8 PM
19	20 🗑️ Recycle	21 Town Board Meeting 6:30 PM	22	23	24	25
26	27	28 Court at 8:30 am 🏛️	29	30		