Effective May 2021, the Town of Lochbuie newsletter will no longer be mailed out in your monthly billing. Newsletters will move to an electronic version. The Town Newsletter will be available by email, our town website, Facebook page, or by mail. You can subscribe to “newsletters” on our website, check out our Facebook page or call the office to have a paper newsletter mailed directly to you.
A happy snowy spring to you all! The town is trudging along while navigating the Covid 19 issues. Lochbuie is fairing well and moving forward with a lot of great things upcoming. Currently, the Town Board is in the process of hiring a new City Manager, as our current Manager is sliding comfortably into retirement. We are working toward a smooth and seamless transition. The new City Manager should be taking the reigns in June and I am looking forward to great things for Lochbuie.

Speaking of great things! I am sure many of you are as excited about Santiago’s opening their doors here (fingers crossed) as I am. I do believe Santiago’s is just the start of things to come.

I would now like to take a minute to inform you of a new and ongoing problem. It is by no means a pleasant topic, but needs to be brought to light. Sanitary wipes...I know, I know... Many are using these in tandem with or in place of toilet tissue. These fall into the same category as baby wipes and feminine hygiene products and in recent years treatment plants have seen a huge increase in their use. These should be treated the same as the aforementioned and not flushed. Unfortunately, they regularly are and are wreaking havoc on sewer systems across the country, including ours. Many people confuse biodegradable with water soluble. The biodegradable wipes do not break down like regular toilet tissue and clog your sewer lines, as well as the pump systems and lines at the treatment plant. This has had an impact costing millions of dollars to treatment plants across the country. These items cause clogs that burn up pumps and damage impellers that are very costly and do not help in keeping the cost of processing down. I am asking everyone that uses any of these items to please help protect the longevity of our equipment and help keep costs down by not flushing these into our system. I thank you for your help in keeping Lochbuie ahead of the curve on this. I must apologize for ending the corner with potty talk.

Thank you,
Michael Mahoney, Mayor
Lochbuie, Co.
**CodeRED Weather Warning**

CodeRED is used by public safety officials to inform the public of immediate threats to health and safety. When you sign up to receive emergency alerts, you will be notified when an emergency is happening in your area. Some examples of messages you could receive include: severe weather situations, a “boil water” order if systems are compromised, or a notice that you should stay inside because of critical police activity.

Visit [www.weld911alert.com](http://www.weld911alert.com) or call (970) 304-6570 to sign up for CodeRED Weather Warning and begin receiving automated alerts the moment you’re immediately impacted by severe weather. Alerts for severe thunderstorms, flash floods and tornadoes will be delivered via phone call, text, email or a combination of all three, based on your specific preferences.

If you need assistance updating your information, please contact the Communications Center at 970-400-2899.

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***Med Take Back Kiosk***

The Lochbuie Police Department is happy to announce that a Med Take Back Kiosk was recently installed in the Police Department lobby where citizens can safely dispose of unused prescription medications. The kiosk is accessible when the lobby is open Monday through Friday 8am-5pm.

Please visit the Town of Lochbuie Police Department webpage for a list of Accepted and Non-Accepted items, and a video of how to use the Kiosk.

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### May 2021

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WATER SHUT OFF
TOWN OF LOCHBUIE
SAFER ACTIVITIES GRANT
for
LOCHBUIE NONPROFITS / COMMUNITY ORGANIZATIONS

If your organization has been impacted financially by the COVID-19 pandemic, we are here to help.

The Safer Activities Grant is a one-time grant to support Lochbuie nonprofits and community groups by funding expenses related to the COVID-19 pandemic response, including:

- Personal protective equipment (PPE),
- Facility retrofit for health & safety measures,
- Other physical facility or equipment expenses reasonably needed for safe operation during the pandemic

Application Deadline: May 31, 2021

To learn more about how Lochbuie can support you, visit our website at www.lochbuie.org or Town Hall at 703 CR 37.

Grants do not require repayment if used for their intended purpose. Certain terms and conditions apply.

What you need to know about your sewer system!

What should I do if I have a sewer backup?

There are two kinds of sewer backups; a service line backup which affects only a single building, or a sewer main backup which can stop flow in a number of buildings upstream of the clog and/or cause sewage to discharge from a manhole without immediate backup into buildings. If you have or see any kind of backup, please call Ramey Environmental Compliance, Inc. immediately at (303) 833-5505. There is staff available 24 hours per day. Try to avoid contact with wastewater or anything it touches until the item has been cleaned.

Does my homeowners insurance cover sewer back-ups?

You will need to check your insurance policy; most insurance does not cover sewer back-ups unless it was purchased separately.

Who do I call if I need maintenance done to my service line?

We cannot recommend a specific company, however we do recommend you call around to get the best price.

What causes a sewer back up?

A sewer backup is usually caused by material that builds up inside a sewer pipe eventually slowing and blocking the flow of wastewater. Roots often grow into older sewer pipes through small cracks. These roots form a mat that can catch material. Cooking grease will also stick to anything in contact with the wastewater and can eventually build up into large deposits. These deposits in turn catch other material or can break off forming “grease logs” that can block a pipe. In recent years, the use of “flushable” wipes has proven to be a big problem for sewer operations. These wipes do not dissolve in water like toilet paper does, so they often collect along with roots and grease to contribute to clog formation both in sewer pipes and at the treatment plant.

Remember: If you are using cloth-like wipes, please dispose of them in the trash or substitute a more degradable wipe in their place. Wipes clog pipes!
**RESIDENT CONTACT INFORMATION**

Name:  
Address:  
Phone Number:  
Email Address:  

If we do not have your current email/phone number, or you have not updated your information recently, please fill out this form and return it with your utility payment or drop it off at the Town Hall. The town is requesting this information so we may contact you if a water leak occurs, your dog is impounded, or for other town related reasons.

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**NOW! YOU CAN PAY YOUR BILLS 24/7 WITH OUR INTERACTIVE VOICE RESPONSE (IVR) SYSTEM**

If you do not have an online account or access to a computer, this is the payment solution for you, available 24/7! Simply call toll-free 877-215-5341. Additionally, you may call the payment center (800-720-6847) and make payments over the phone with a live operator, if you'd prefer. If you have questions about IVR, call Xpress Bill Pay at 800-766-2350. Xpress Bill Pay is the online payment portal for the Town of Lochbuie.

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**xpress BILl PAY**

Paying your utility bill online is EASY, saves you time and gives you more flexibility in how you pay your bill.

It’s fast, easy and secure! Use your credit/debit card or checking account to make a payment or set up automatic payments. Paperless billing options are also available. There are no fees to use this service! Go to www.xpressbillpay.com to sign up!

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*Also, online options available*